

STREAMTV RETURN and REFUND POLICY

StreamTV offers a 14 day money back guarantee for products purchased online from www.streamtvpro.com. Specific policy requirements are as follows:

- Customers have 14 calendar days from the date of item delivery to return defective or inoperable items to StreamTV. The item delivery date will be verified by the official tracking information recorded by the delivering entity.
- Only items purchased directly from the StreamTV online store (www.streamtvpro.com) can be returned to StreamTV for a full refund. NOTE: StreamTV products purchased through independent retailers must be returned in accordance with their respective returns and refund policy.
- StreamTV items that are returned must be repackaged in the original container and contain all of the following equipment: StreamTV Device, StreamTV Remote, StreamTV HDMI cable, StreamTV Power Adapter and the StreamTV Quick Start Guide.
- No refunds will be allowed after 14 calendar days or without full return of the StreamTV items listed immediately above.
- StreamTV will pay for return shipping for all defective or inoperable StreamTV devices and full refunds will be sent to customers immediately upon satisfactory receipt and inspection of the StreamTV product.
- Refunds requested due to Buyer's Remorse will be sent to the customer after satisfactory receipt and inspection of the StreamTV product. However, StreamTV will not pay for return shipping for items that are non-defective and operable. Return shipping must be paid for by the customer when the item is not defective. Note: StreamTV can issue a return shipping label for the customer however, the standard shipping cost paid for by StreamTV will be deducted from the customer's refund.