

STREAMTV EXTENDED WARRANTY POLICY

COVERAGES AND TERMS:

The StreamTV Extended Warranty Plan is only available for purchase (\$49.00) within 12 months of the StreamTV device purchase. StreamTV Extended Warranty Plan will cover the StreamTV device against defects in materials and workmanship under normal use for an additional period of 12 months (1 Year) after the expiration of the original manufacturer's warranty of one year if used in accordance with the documentation provided with the device. Of importance, the Extended Warranty Plan does not replace the original manufacturer's warranty. The Extended Warranty Plan increases the period of coverage of the original warranty from one year to two years.

During the Extended Warranty period, if a defect arises with the StreamTV device, NAVAIR Corporation (NAVAIR) sole obligation, and your exclusive remedy, will be to either repair or replace the unit with either a new, rebuilt or refurbish player, at its option. NAVAIR's Extended Warranty for StreamTV does not cover damage caused by accident, misuse, neglect, fire, unauthorized modifications or damage from other external causes, alteration, repair or commercial use. The Extended Warranty provides full coverage for Your Product where the problem is the result of a failure caused by defects in materials and/or workmanship.

FREE SHIPPING: This Extended Warranty covers all shipping charges to authorized service centers during the Coverage Term, including shipping to the manufacturer.

WHAT IS NOT COVERED:

- (A) Except as otherwise provided, normal wear and tear;
- (B) Any and all pre-existing conditions that occur prior to the Coverage Start Date of the Extended Warranty
- (C) Natural flaws or inherent design;
- (D) Intentional damage;
- (E) Lost, stolen or irretrievable items;
- (F) Any Product that is fraudulently described or materially misrepresented;
- (G) Secondary or collateral damage;
- (H) Except as otherwise provided, maintenance, service, repair or replacement necessitated by loss or damage resulting from any cause other than normal use, storage and operation of the Product in accordance with the manufacturer's specifications and owner's manual;
- (I) Damage caused by exposure to weather conditions, improper electrical/power supply, improper equipment modifications, add-on products or accessories, attachments or installation or assembly, collision with any other object, vandalism, animal or insect infestation, corrosion, battery leakage, act of nature (any accident caused or produced by any physical cause which cannot be foreseen or prevented, such as storms, perils of the sea, tornadoes, hurricanes, floods and earthquakes) or any other force majeure or peril originating from outside the Product;
- (J) Damage caused by "accumulation," including, without limitation, damage from any repeated use or gradual buildup of dirt, dust, oils or similar, such as hair and body oils, perspiration or darkened bodily contact areas;
- (K) Damage caused by: any improper care, negligence, neglect, intentional acts, misuse or abuse of the Product; any repair, replacement or handling of the Product other than as recommended or authorized by the manufacturer and/or Us; or any failure to comply with the manufacturer's warranty;
- (L) Damage caused by cleaning methods, products or materials.

WHAT TO DO IF A PRODUCT REQUIRES SERVICE: File a claim online at www.streamtvpro.com or call us toll-free at 1-855-427-3855 and explain the problem. We will attempt to troubleshoot the problem You are experiencing. If We cannot resolve the problem, We will service Your Product as described in the coverage terms and policy.

LIMIT OF LIABILITY: The total amount that We will pay for repairs or replacement made in connection with this EXTENDED WARRANTY will likely exceed Your Coverage Amount. In the event that We make payments for repairs or replacements, which in the aggregate, exceed or are equal to the Coverage Amount, or if We provide a cash settlement reflecting the replacement cost of a new item of like kind, quality and functionality or a replacement product of like kind, quality and functionality, then We will have no further obligations under this EXTENDED WARRANTY. WE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, PROPERTY DAMAGE.

NO LEMON POLICY: If Your Product has two (2) service repairs completed for the same problem and a third (3rd) repair is needed for the same problem, within the coverage period of 24 months, the Product will be replaced with a comparable product or a cash settlement will be provided.