

## STREAMTV SERVICE REPAIR POLICY

### **COVERAGES AND TERMS:**

StreamTV device service repair is available for purchase for a one-time cost of \$149.00. StreamTV device service repair is not required when a warranty is active or is it needed in conjunction with an active warranty. Of importance, StreamTV service repair does not replace any active StreamTV warranties. StreamTV service repair ensures the full repair or replacement of a defective or inoperable StreamTV device. The StreamTV Device Service Repair is strictly a repair service and not a warranty service.

StreamTV device service repair covers all damage (hardware and software) caused by the failure of the device. Specifically, the StreamTV Service Repair Plan will cover all cost for repair (software and hardware) or replacement of the Stream TV device.

**FREE SHIPPING:** StreamTV service repair covers all shipping charges applicable to the device return and customer replacement.

**WHAT TO DO IF A PRODUCT REQUIRES SERVICE:** File a claim online at [www.streamtvpro.com](http://www.streamtvpro.com) or call us toll-free at 1-855-427-3855 and explain the problem. We will attempt to troubleshoot the problem You are experiencing. If We cannot resolve the problem, We will service Your Product as described in the coverage terms and policy.

**LIMIT OF LIABILITY:** The total amount that We will pay for repairs or replacement made in connection with the Service Repair will likely exceed Your Payment Amount. In the event that We make payments for repairs or replacements, which in the aggregate, are equal to Your Payment Amount, or if We provide a cash settlement reflecting the replacement cost of a new item of like kind, quality and functionality or a replacement product of like kind, quality and functionality, then We will have no further obligations under this service repair.

**WE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO, PROPERTY DAMAGE.**